

# COMPLAINT FORM

BUYER	
Name of the company	
Name and surname	
<input type="checkbox"/>	Service technician
<input type="checkbox"/>	End user

ADDRESS **SPARE PARTS BOILERS**  
**Díly na kotle s.r.o.**  
**Dubenec 134**  
**544 55 Dubenec**  
**CZECH REPUBLIC**

Street		No.	
ZIP code		City	
Phone			
E-mail			
ID		VAT number	
Account number		Bank code *	

*\* In case of a decision on a refund*

## INFORMATION ABOUT THE ADVERTISED GOODS

Sales document number			
Order number			
Date of ordering the goods			
Name of the goods		Order number	
Boiler serial number		Brand	
Description of the defect			
Proposal of the method of solving the complaint			
<p>1. When exercising the rights arising from liability for defects, it is appropriate to attach a deferral of the purchase of goods or an invoice, if issued, or another document proving the purchase of goods.</p> <p>2. When sending the goods, the buyer is obliged to pack the goods in a suitable package so that it is not damaged or destroyed.</p> <p>3. When claiming electronic components and gas equipment, provide proof of professional installation by a service technician.</p>			

.....  
Date of signature  
(to be filled in by the buyer)

.....  
Claimant's signature  
(company stamp)

.....  
Date of receipt of the complaint  
(to be filled in by the seller)